

A History of Service. A Legacy of Love.

ANNUAL REPORT 2011-2012



**Catholic
Charities**
of Tennessee, Inc.

ACTS OF LOVE,
GOODWILL
AND KINDNESS





ACTS OF LOVE,
GOODWILL
AND KINDNESS



A History of Service. A Legacy of Love.

ANNUAL REPORT 2011 - 2012

Our Mission:

Following the example of Christ, Catholic Charities of the Diocese of Nashville advocates for and provides services which enhance and enrich the quality of life for people in need.

Our Vision:

A community where respect, dignity and quality of life enable all people to thrive.

Our Purpose:

To perform acts of love, goodwill and kindness.

Our Values:

*Service to the Poor. Respect. Integrity.
Compassion. Diversity.*



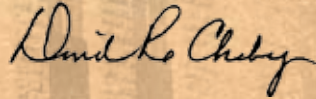
All photography by Kats Barry,
unless noted otherwise.

BISHOP'S NOTE

The Church's social doctrine teaching reminds us that "The Church's love for the poor is inspired by the Gospel of the Beatitudes, by the poverty of Jesus and by his attention to the poor. This love concerns material poverty and also the numerous forms of cultural and religious poverty."

This teaching is the inspiration behind the compassionate work performed by Catholic Charities of Tennessee over the past 50 years on behalf of all Catholics of the Diocese through its staff, volunteers and supporters...its acts of love, goodwill and kindness.

As Catholic Charities moves into the future, let us recommit to our calling — personally and through the work of Catholic Charities — to serve all of God's people, especially the poor and those marginalized in society.



*Most Reverend David R. Choby, D.D., J.C.L.
Bishop of Nashville*

Photo: The Tennessean Magazine

The Church's love for the poor is inspired by the Gospel of the Beatitudes, by the poverty of Jesus and by his attention to the poor. This love concerns material poverty and also the numerous forms of cultural and religious poverty.



FROM THE EXECUTIVE DIRECTOR

Bill Sinclair

For Catholic Charities of Tennessee, the past year was a combination of looking ahead (*anticipating future services*) and looking back (*preparing for our 50th anniversary in July 2012*), all while staying focused on today's community needs.

As Loaves and Fishes *Community Meals for the Hungry* served more guests, North Nashville Outreach responded to more material assistance requests, including food. These two programs jointly provided more than 110,000 meals last year.

Roughly 75-80 tons of typically unaffordable perishable food was distributed to more than 2000 East and North Nashville low income households in partnership with Second Harvest Food Bank of Middle Tennessee.

The Job Training Center began to fulfill its vision, providing more than 75 low income clients with meaningful temporary work as they prepared to seek permanent employment. With this "bridge" work, and its accompanying modest income, these clients reaffirmed a sense of hope for the future for their families.

The agency continues to positively *and* significantly impact the lives of new arrivals to our country both directly (through Refugee and Immigration Services) and indirectly (through the Tennessee Office for Refugees), too. We touched the lives of more than 1300 refugees who found a new home in Tennessee last year.

Of this number, 535 of the adults secured full-time employment with an average wage of \$8.62/hour, 76% of which retained that employment for at least 90 days. An additional 159 adults secured part-time employment. English language training was a regular activity for 550 adults; 383 refugee children and their parents were oriented to the American school system. We also provided training to 384 teachers who work directly with refugee students.

While continuing to provide "safety net" services for those with immediate emergency needs, the longer-term focus of our Job Training Center, English language classes, and other programs all reflect a new path we are pursuing in our efforts to reduce poverty.

We served families from all over the diocese in ways ultimately designed to strengthen families. Whether via counseling assistance needed to work through some of life's more challenging issues or elder care support needed by multigenerational families, we were there to help those with needs.

Likewise, we stood ready 24/7 to assist women in crisis pregnancies, while also regularly working with families wishing to grow through adoption(s).

In May, Catholic Charities achieved Hague Accreditation through the Council on Accreditation (COA), making us one of very few Hague Accredited home study resources in our region for prospective parents seeking international adoptions.

We are grateful for the many ways the community recognized our efforts to serve: the *Nashville Business Journal* 2012 non-profit "Best in Business" award, the Senator Douglas Henry Award for Service to Children and Families at Risk from the University of Tennessee College of Social Work, and the Tennessee Titans Foundation's recognition of long-time Adoption volunteer Sue Hillman for the loving care she and her husband gave more than 100 foster babies.

As the fiscal year ended, we were days away from the 50th anniversary of our agency's founding on July 17, 1962. We paused to look back at our past while preparing for the future, ever mindful of the needs we serve today.



NORTH NASHVILLE OUTREACH

Sister Dorothy

The Daughters of Charity have a mission of serving the poor and abandoned. Throughout their long Nashville history, they have reached out to those in need in a variety of ways.

In 1983, with the support of Catholic Charities executive director Sister Andrea Vaughn, D.C., North Nashville Outreach (NNO) opened, in partnership with Assumption and St. Vincent parishes, to serve those living in or near poverty in an area which prosperity seemed to have missed.

Sister Dorothy, a Chicago native, has been on staff since 2009, continuing a long line of Daughters supporting NNO.

Her primary focus is material assistance; her most important contribution, though, is simply being present. "I try to listen with

patience and offer kindness, above all else. I let them know I care."

Sister's long term goal is to provide development assistance, making positive impacts on lives through systematic change. "That is the most difficult task in any society or community."

"How can you expect someone to get a job when they are illiterate and their family is illiterate? We have to teach them to read, help them with job skills, and help them enter the workforce." Some North Nashville clients have started on this path through Catholic Charities' Job Training Center.

Providing fish today, Sister Dorothy's dream is for clients to someday fish on their own.



How can you expect someone to get a job when they are illiterate and their family is illiterate? We have to teach them to read, help them with job skills, and help them enter the workforce.



There is no
bureaucracy
between me
preparing a
nutritious meal
and putting it
in the hands of
someone who
is hungry.



LOAVES AND FISHES

Phil W.

Phil W. has had a hand in preparing and serving roughly 26,000 meals during his time as a Loaves and Fishes volunteer.

His involvement began 11 years ago, as part of a team from the Church of St. Matthew in Franklin that comes in to cook once a month.

“There is no bureaucracy between me preparing a nutritious meal and putting it in the hands of someone who is hungry,” Phil explained recently, adding that the immediate feedback and gratitude he receives for his time and work is a side benefit.

Phil appreciates that the program’s operation is very organized and that the staff serves guests, as clients are called, with respect and care. Phil’s team being hard at work in the kitchen allows staff to focus on other guest issues, such as health concerns.

Safety, Phil notes, is a tremendous concern for those on the street. Loaves and Fishes, and the three hot, nutritious meals it provides each week, is a welcome respite for guests in so many ways.



JOB TRAINING CENTER

Ed C.

Life on Nashville's streets has essentially been Ed's way of life since 1996.

Homeless, he found Loaves and Fishes Community Meals for the Hungry and its hot, nutritional meals every Monday, Wednesday, and Saturday (even on holidays!) a resource for survival. The staff and volunteers have always been friendly and kind, Ed shared recently.

Earlier this year, program supervisor Wendy Overlock mentioned a new Catholic Charities' program to Ed, the Job Training Center (JTC). The program's goal, she explained, is to prepare its employee/clients to seek and acquire long term permanent employment.

It was close by and, more importantly, would provide an opportunity for unemployed and underemployed to get their feet back on the ground.

Ed saw the JTC as the glimmer of hope he had been longing for, since it is so hard for the unemployed homeless to find meaningful employment.

The variety of tasks Ed performs – described by him as “good hard work” – keeps Ed busy and learning new things every day. The income, although modest, is reliable.

“The Job Training Center has provided me with hope that I did not have before,” he said. “I was discouraged, feeling that I did not have a future.”

Ed now has a dream and is focused on finding permanent employment and housing.



The Job Training Center has provided me with hope that I did not have before. I was discouraged, feeling that I did not have a future.





HISPANIC FAMILY SERVICES Nurturing & Learning

Maria F.

You are new to a country and not all that familiar yet with the culture or primary language. Think about how hard it might be to make sure that you have completed all the tasks required for your child to start kindergarten.

Maria F. was in just that position. Fortunately, she had Hispanic Family Service's Nurturing & Learning program on her side to help guide her.

The program leaders, Catholic Charities staff, assisted her in so many ways, Maria said. Most important is that they helped her understand, as a parent, what the expectations of her were when her children were starting school.

They helped with enrollment and made sure that the children had the right school supplies, all forms were properly completed, and that they had their shots.

I especially appreciated when they called after school started, answering questions and explaining situations or activities which were a bit confusing, such as report cards.

They were there before the school year started and after it was underway, Maria added. "I especially appreciated when they called after school started, answering questions and explaining situations or activities which were a bit confusing, such as report cards."

Nurturing & Learning was tremendously helpful for Maria's children, too. Her oldest was able to overcome his shyness through his participation in the program. The two who have started school had a better foundation than might have been the case. She has no doubts that her last child will be ready when her time comes, too.





REFUGEE SERVICES

Lah P.

Lah P. is 24, married with one child and works as a line cook to support his family. Life is somewhat stable now, but it has not always been that way. Most of Lah's life has been spent in a refugee camp in Burma.

Arriving in Middle Tennessee in 2010 through Catholic Charities of Tennessee's Refugee Services, Lah appreciates the opportunities his new country provides, especially the opportunity to pursue his art interest.

He started drawing about 10 years ago, while still living in the refugee camp. It let him escape from life's realities.

Lah began drawing men, women and children he knew from the camp, fellow refugees. They were not in front of him, though. He based his highly detailed sketches on memory.

He has had little in the way of formal art education or training, but that has not stopped him. Often in a "groove" when working, he, at times, forgets the world around him! Inspiration can come from anywhere ...it might be TV or a picture he sees or a memory quickly flashing into view.

His principal media are charcoal and pencil, although occasionally he experiments with watercolors. Lah's Nashville following is growing; his work has been displayed at the Frist Center for the Visual Arts.

There is hope for Lah and his family as they adapt to life in their new country. The possibility of earning a living from art is real. The dream continues.



Lah appreciates the opportunities his new country provides, especially the opportunity to pursue his art interest.

ADOPTION & PREGNANCY COUNSELING

Sue & Ralph H.



Most parents, after raising their own children, reach their late 40s or 50s and decide that it is time to sit back.

Sue and Ralph are not like “most parents”. While in their late 40s, after raising their own three children, the Murfreesboro couple felt a call to do more...and to do it for those among the most vulnerable in our population.

In late 1989, Sue and Ralph received their first foster baby, a five-day old boy. Now, some 23 years later, Sue and Ralph have cared for more than 100 foster babies in the custody of Catholic Charities’ Caring Choices Adoption and Pregnancy Counseling program.

In January 2012, Sue was presented with the Tennessee Titans Quarterback Award by the

Tennessee Titans Foundation and team owner K. S. “Bud” Adams, Jr. as the top volunteer in the state of Tennessee.

“When we meet a baby...when we have a baby, that baby is our baby,” Sue shared with UMTV, a ministry of the United Methodist Church, earlier this year. “Everyone is so different. You think you have seen it all, until you get your next one. And then it is a whole different story.”

The in-home care Sue and Ralph have provided has been for as short as a few days to as long as seven months; the infants in their care have been newborns only a few days old to infants 12 months of age.

The babies come to Sue and Ralph for a variety of reasons. Some were born to drug addicted mothers, while others were fetal alcohol babies. In a number of cases, the babies came from single mothers or married couples who simply did not have the means to care for the child. Ultimately, Sue and Ralph’s babies have become part of “forever” families.

When we meet a baby...when we have a baby, that baby is our baby. Everyone is so different. You think you have seen it all, until you get your next one. And then it is a whole different story.



Photos: Donn Jones Photography for the Tennessee Titans

Dad was doing better than I had seen him in more than a decade. It was all due to the loving staff, amazing volunteers, and a program focused on love, dignity, and respect.



ADULT DAY PROGRAM

Tom H.

In 2007, Tom and his wife of nearly fifty years, Yvonne, moved from Atlanta, Georgia, to live with their son Steve and his wife and children.

Tom was recovering from several long-standing medical challenges and Yvonne was simply overwhelmed, as she tried to care for him and manage their household.

The move to Middle Tennessee seemed to take something out of Tom, a one-time scratch golfer and retired industrial packaging designer who registered more than 100 patents to his name.

After moving in with Steve and his family, he seemed to progressively decline. “We began to think Dad needed nursing home care,” explained Steve. “Then, ‘angels’ arrived in the form of Catholic Charities’ Adult Day Program.”

Tom’s 2-1/2 year involvement in the program, which sadly ended with his passing in June 2012, provided him with a renewed sense of self.

“Dad was doing better than I had seen him in more than a decade,” said Steve. “It was all due to the loving staff, amazing volunteers, and a program focused on love, dignity, and respect. He had a reason to get up every morning, a reason to get dressed...a reason to live,” added Steve. “In other words, he had a will to live. Words cannot express how grateful we are to the ‘angels’ at Catholic Charities!”



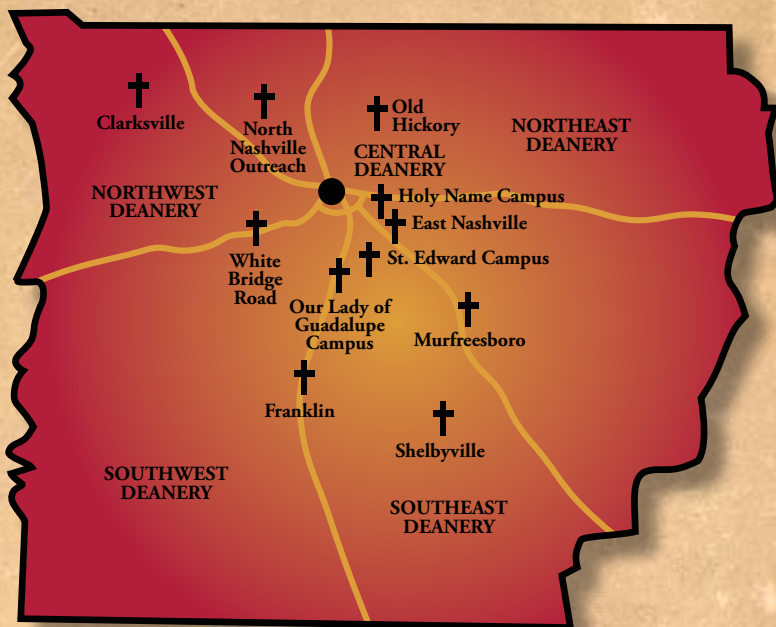
CATHOLIC CHARITIES OF TENNESSEE

Service Area

Catholic Charities of Tennessee, Inc. provides services to people in 38 counties in Middle Tennessee, without regard to religious, ethnic, cultural and racial background.

All services are free, low fee, or based on a sliding-fee scale according to ability to pay. Some programs operate through special grants to provide particular services to specific groups of people in need.

Catholic Charities services that are available throughout the Diocese of Nashville include: Management Services, Pregnancy Counseling and Adoption Services, and Refugee Services. The Tennessee Office for Refugees serves the entire state.



CENTRAL DEANERY

Nashville/White Bridge Road

Children Services
Counseling Services
Management Services
Pregnancy Counseling and Adoption Services
Senior Services
Tennessee Office for Refugees

North Nashville

Basic Needs

Holy Name Campus

Basic Needs
Immigration Services
Refugee Services

Our Lady of Guadalupe

Hispanic Services

St. Edward Campus

Counseling Services

East Nashville

Job Training Center

NORTHEAST DEANERY

Old Hickory

Counseling Services

Murfreesboro

Counseling Services

NORTHWEST DEANERY

Clarksville

Children Services
Counseling Services
Pregnancy Counseling and Adoption Services

SOUTHEAST DEANERY

Shelbyville

Children Services

SOUTHWEST DEANERY

Franklin

Counseling Services

2011 – 2012 Board of Trustees

President

Mary Rolando

Vanderbilt University Medical Center

Vice President

Paul Ney

Wadley & Patterson, PC

Secretary

Father Mark Hunt

Church of the Holy Rosary

Treasurer

Jason Grant

Clinically Home, LLC

Cristina Allen

Marketing Consultant

Tina Allocco

Vanderbilt Sinus & Asthma Clinic

Nancy Anness

Saint Thomas Health Services

Francis Bedard

Deloitte Tax, LLP

Michael A. Corbett

*Dept. of Commerce & Insurance,
State of Tennessee*

Dwayne Dillard

Crowe Horwath, LLP

Kevin Doherty

Burr & Forman, LLP

Christine Donnelly

Community Volunteer

Kathy Griffin

Community Volunteer

Shandy Husmann

Huron Consulting Group

David Johnson

Virtus Benefits

Frank Krueger

CareAll Health Care Management, LLC

Kimberly Molnar

*Second Harvest Food Bank
of Middle Tennessee*

Patricia Montijo

Healthways, Inc.

Eleanor Parkes

Community Volunteer

George D. Smith, Jr.

*U.S. Trust/Bank of America Private
Wealth Management*

Ned Spitzer

Regions Bank

Portia Wells

*U.S. Trust/Bank of America Private
Wealth Management*



Photo: Kars Barry



FOUNDATIONS, CORPORATIONS, ORGANIZATIONS & GRANTS

Fiscal Year July 1, 2011 – June 30, 2012

Anonymous	Holy Rosary Parish Ladies Guild	Finance & Administration
Ascension Health Ministry	Holy Trinity Greek Orthodox Church	State of Tennessee: Lottery Education
Athens Distributing Company	Hunt Brothers Pizza	Afterschool Program (LEAP)
AT&T Employee Giving Campaign	Illinois Tool Works Foundation	Suffer Little Children, Inc.
Bank of America United Way Campaign	Immaculate Conception Parish,	SunTrust Bank
Baptist Healing Trust	Clarksville	Sweetwater Financial Advisors
Belmont University	India Association of Nashville	Taylor, Pigue, Marchetti & Mink
Bengali Association of Greater	Instituto de Mexico, Inc.	Tennessee Titans Foundation
Nashville	J&J Printers	The Community Foundation of Middle
Boulevard Bolt, Inc.	JPD Investments	Tennessee
Burr & Forman, LLP	Justin & Valere B. Potter Foundation	The Dorothy Cate & Thomas F. Frist
C. F. Martin & Company	Knights of Columbus Council #544	Foundation
Cathedral of the Incarnation	Knights of Columbus Council #3991	The Human Capital Group
Catholic Charities USA	KPMG LLP	The Kroger Company
Catholic Relief Services Rice Bowl	Lattimore, Black, Morgan & Cain	Tulip Grove Baptist Church Mothers of
Center for Student Missions	Lipscomb University	Preschoolers (MOPS)
Charitable Auto Resources	Manchester Millyard Realty LLC	Turner Construction
Christ the King Catholic Church	Memorial Foundation	United Healthcare Community Plan
Christ the King Catholic Church	Metropolitan Government of Nashville/	US Conference of Catholic Bishops:
Women's Council	Davidson County: Metropolitan	Black & Indian Mission Collection
Crowe Horwath Foundation	Development Housing Authority	US Conference of Catholic Bishops:
CVS/Caremark Annual Giving	Mission and Ministry, Inc.	Catholic Campaign for Human
* Campaign	PENCIL Foundation	Development
Dan and Margaret Maddox Charitable	PHP Learning Center	US Conference of Catholic Bishops:
Fund	Pope John Paul II High School	Refugee Match Grant Program
Daughters of Charity	R. C. Matthews Contractors, LLC	US Conference of Catholic Bishops:
Deaton Flanigen Productions, Inc.	School Facilities Management	Refugee – Parish Outreach
Dell Employee Giving Program	Sixty First Avenue United Methodist	US Conference of Catholic Bishops:
Diocese of Nashville: Bishop's Annual	Church	Refugee Reception & Placement
Appeal	St. Ann Catholic Church	US Dept of Agriculture Emergency
Diocese of Nashville: Flood Relief Grant	St. Ann Knights of Columbus Council	Food & Shelter Program
Dollar General	#11925 Ladies Auxiliary	US Dept of Education
EFS National Board Program	St. Edward Catholic Church	US Dept of Health and Human
Fifth Third Bank	St. Henry Catholic Church	Services, Office of Refugee
FiftyForward	St. Joseph Catholic Church, Madison	Resettlement
Fort Campbell Area Combined Federal	St. Mark Catholic Church, Manchester	US Government: Combined Federal
Campaign	St. Matthew Catholic Church	Campaign
Gannett Foundation	St. Patrick Catholic Church	United Way of Central and NE
Gap Inc. Foundation	St. Paul the Apostle Catholic Church,	Connecticut
Genesco, Inc.	Tullahoma	United Way of Central Indiana
Harmony Adoptions, Inc.	St. Philip Catholic Church	United Way of Central Ohio
HCA Foundation	St. Philip Catholic Church Men's Club	United Way of Greater Clarksville
Helen Danley Trust for Alone Elderly	St. Stephen Catholic Community	Region
Herbert Cheek Trust	St. Thomas Health Services	United Way of Metropolitan Nashville
Holy Family Parish	State of Tennessee: Department of	United Way of Tampa Bay
Holy Family Parish Men's Club	Children's Services	United Way of the Mid-South
Holy Name Parish	State of Tennessee: Department of	United Way of Williamson County
Holy Rosary Parish	Education	Vanderbilt University Medical Center
	State of Tennessee: Department of	W. R. Newman Construction

Financial Highlights

Fiscal Year July 2011 – June 2012

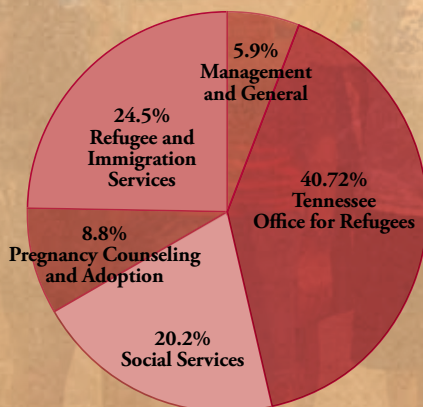
Income by Sources

State of Tennessee grants	\$ 458,416	3.3%
Service Fees	1,550,450	11.3%
Bishop's Annual Appeal & other Diocesan grants	573,380	4.2%
United States of Catholic Conference of Bishops grants	1,349,909	9.8%
Miscellaneous Program Grants	451,279	3.3%
Metropolitan Government of Nashville grants	50,114	0.4%
Office of Refugee Resettlement grants	6,863,920	50.0%
Reimbursement of occupancy expenses	364,836	2.7%
Contributions and bequests	595,849	4.3%
United Way allocations & designations	377,204	2.7%
Other	33,450	0.2%
In-kind Donations	1,070,319	7.8%
TOTAL	\$13,739,126	100.0%

Expenses by Service Area

Administration Services	\$ 139,461	1.0%
Auxiliary Services	490,885	3.5%
Fundraising	196,699	1.4%
Refugee & Immigration Services	3,451,648	24.5%
Pregnancy Counseling and Adoptions	1,243,179	8.8%
Social Services	2,853,331	20.2%
Tennessee Office for Refugees	5,737,879	40.7%
TOTAL	\$14,113,082	100.0%

Service Cost by Category



Total Income \$13,739,126

Total Expenses (14,113,082)

Planned Use of Reserves \$(373,956)

differences from 100% due to rounding



Catholic Charities

of Tennessee, Inc.

ACTS OF LOVE,
GOODWILL
AND KINDNESS

30 White Bridge Road
Nashville, Tennessee 37205

T 615-352-3087 F 615-352-8591 www.cctenn.org



facebook.com/CatholicCharitiesofTN



Catholic
Charities
USA®



LIVE UNITED™
United Way of Metropolitan Nashville



United Way
United Way of the
Greater Charlotte Region



Catholic Charities of Tennessee, Inc. provides its services in accordance with the Rights under Title VI of the Civil Rights Act of 1964 that prohibits discrimination on the basis of race, color or national origin.

Photos: Catholic Charities Archives