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Encouraging Stability
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Enhance Workforce
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A WORD FROM THE ED

Last year, we assisted 9100 unique individuals. Some we connected with once; others we served through an on-going relationship, typically with an array of services.



“Notwithstanding all of the growth and ‘new’ we see throughout Middle Tennessee, our community still has to deal with poverty and its many root causes.”

Notwithstanding all of the growth and “new” we see throughout Middle Tennessee, our community still has to deal with poverty and its many root causes.

Our region still has homelessness, especially family homelessness, lack of transportation, and affordable housing as issues to address. Our region still has hunger and lack of basic reading, writing, and financial literacy skills as issues to address. And, let us not forget joblessness.

Our communities still have seniors and the youngest of our young who need our help to make it from today to tomorrow. What once were thought to be simple daily challenges are becoming so much more difficult for people of all ages to juggle, balance, and work through.

Simply put, growth here in Middle Tennessee, as wonderful as it is in so many ways, has laid bare a new face on many old concerns.

Each and every day at Catholic Charities, we work very hard to chip away at these...one client at a time,

one family at a time, one household at a time.

People often come to us as a last resort for a particular need. With a bit of preliminary conversation, we frequently find that one need has a long trail of other needs following close behind, and they are usually related.

Last year, we assisted 9100 unique individuals. Some we connected with once; others we served through an on-going relationship, typically with an array of services. On average, we assisted these 9100 individuals nearly 8 times, for more than 70,000 service occasions for the year.

What you will read in these pages is a small glimpse of what we deal with daily. You will learn of ways, primarily through case management and counseling support, how we assist our neighbors-in-need in making adjustments to their lives, adjustments which, for many, will lead to personal and fiscal self-sufficiency.

Welcome! Come read our story.

“4471
OF
CATHOLIC CHARITIES
VOLUNTEERS IN FY16-17
”

LIVING AT HOME WINS GRANT

Living at Home, serving seniors striving to age in place, was awarded a grant by the West End Home Foundation for calendar year 2018. The grant will allow the program to expand its staff by adding a homemaker. As a result of this grant, we will be able to increase the number of clients served, while concurrently enhancing the level of service provided.

“9100
UNDUPLICATED
CLIENTS
LAST YEAR
”



2806 McGavock Pike
Nashville, TN 37214



COUNSELING: A PERSONAL APPROACH TO CHANGE

Serving people of all faiths.

Catholic Charities has a long history of providing counseling to individuals, couples, and families addressing concerns such as anxiety, depression, grief, and relationship challenges.

Counseling offers a safe place to focus on desired life changes, strengthening relationships with loved ones, and/or emotional growth and healing. Each session is customized to meet the client's unique needs.

Services are available to people of all faith traditions.

Counseling is offered at a number of Middle Tennessee locations: **Catholic Pastoral Center** (Donelson/Madison), **St. Stephen** (Old Hickory), **St. Philip** (Franklin), **St. Rose of Lima** (Murfreesboro), **St. Henry** (West Nashville/Bellevue), **South Nashville Family Resource Center**, **McGruder Family Resource Center** (North Nashville).

Fees are on a sliding scale, based on ability to pay, to ensure that counseling is available for all who need access to it.

Spanish-speaking counseling is available at the **Catholic Pastoral Center** and **South Nashville Family Resource Center**.

Our counselors also serve diocesan schools: **St. Patrick** (McEwen), **St. Ann** (West Nashville), **St. Pius X** (Bordeaux), **St. Henry** (West Nashville/Bellevue), **St. Joseph** (Madison), **St. Edward** (South Nashville), **Immaculate Conception** (Clarksville), **St. Rose of Lima** (Murfreesboro) and **Holy Rosary Academy** (Donelson).

JOB TRAINING

Engaged Employers Enhance Workforce Development

Industry-inspired training leads to career paths.

It's no secret that our region's economy has changed in many significant, mostly positive, ways.

For many who come to us for help, though, the fruits of that growth are often not reachable.

To change that in a meaningful way, Catholic Charities, representatives of local industries in critical need of good, reliable, long-term employees, and other partners, joined forces to formulate a new approach to job training and placement.

The new workforce development initiative offers industry-inspired training programs specifically designed to lead to career paths that can help transition families out of poverty.

Opportunities in health care, hospitality/lodging, food service, and fashion/apparel manufacturing are all being addressed.

The effort is so much more than simply connecting clients with employers trying to fill hard-to-fill, low paying jobs, explained Pamela Russo, executive director.

"Our neighbors here in North Nashville are eager for opportunities that will improve the well-being of each person in their family," said Alisha Haddock, McGruder Family Resource Center (FRC) director. "Our heart and soul has gone into bringing the right industry partners to the table."

Four tracks are offered:

- Certified Nursing Assistant Training (at Metro General Hospital)
- Sewing Training Academy (at McGruder FRC)
- Hands on Hospitality/Lodging Training (at McGruder FRC)
- Kitchen Support Training (at Loaves and Fishes)

"This program is not just for one group of clients, though," Russo added. "It is for all of our clients, anyone who may have an inclination towards the work opportunities being provided." Refugees being



resettled by Catholic Charities are also potential client/trainees.

"Within Catholic Charities, we have been able to pull from a wealth of knowledge in working with many populations in our community wanting to work, but challenged in trying to do so," continued Anthony Agosti, employment coordinator.

"Our new workforce development initiative has truly benefited from agency-wide partnerships, in a variety of locations, all with a history of connecting clients with employers." The program will directly and indirectly impact nearly 600 people in the first full year.

Ironically, the 2-year old Sewing Training Academy (STA), one of the tracks, was an early model for the initiative, given its work with the Nashville Fashion Alliance, local fashion designers, and area manufacturers.

Trishawna Quincy, STA instructor/coordinator, knows how meaningful this program can be. She has seen it work.

"I get to see my client/students come in with a general interest for sewing and see them graduate from the program with skills allowing them to move to full-time employment."

Meaningful employment for a parent can be the foundation for an entire family to achieve a level of sustainability that endures through life's challenges, while, collectively, moving the needle on poverty for entire communities.

**To schedule an
appointment
with a
counselor,
CALL
615-352-3087.**



Pathways to
POSSIBILITIES

save the date
6th annual
Spring 2018
Breakfast

Friday, May 4, 2018 | Music City Center | 7:30 AM

ANNUAL REPORT



FR. MIKE JOHNSTON ADMINISTRATOR, DIOCESE OF NASHVILLE



As a pastor in Middle Tennessee for most of my ministry, I have had a general awareness of Catholic Charities of Tennessee's work with those most in need in our community.

However, until I assumed the responsibility of serving as Administrator, I really did not know the full scope of services provided by Catholic Charities.

Every day of the week – even on a good number of Sundays I have learned – some part of the Catholic Charities team of staff and volunteers provides not only a listening ear, but

Catholic Charities of Tennessee is truly a jewel for our community especially for our neighbors in need.

guidance and assistance, whether material or otherwise, all in response to our Lord's call in Matthew 25 to feed the hungry, give drink to the thirsty, clothe the naked, and welcome the stranger...in other words, to give hope to those experiencing hopelessness.

Their actions, on behalf of all Catholics in Middle Tennessee, are truly a response to our charge to be present for those in need, regardless of their religious, racial, cultural backgrounds, nationality or ethnicity, or age.

All who come to Catholic Charities for help are respectfully served one way or another.

Catholic Charities of Tennessee is truly a jewel for our community. It is a blessing for all of us, but especially for our neighbors in need.

Welcome Bishop-elect Spalding! Thank you Fr. Mike!

As we were going to print, Pope Francis named Bishop-elect J. Mark Spalding as the 12th Bishop of Nashville. We look forward to serving with our new bishop. Concurrently, we want to recognize the support of Fr. Mike Johnston during his tenure as Administrator of the Diocese of Nashville. May God bless them both!

PAMELA RUSSO EXECUTIVE DIRECTOR, CATHOLIC CHARITIES OF TENNESSEE

We find, on an ever-recurring basis, that an individual or family coming to us for assistance with one problem often is dealing with a host of others. It is never simple.

In reviewing past annual reports for our agency, there seems to be a generally consistent theme: change is a constant.

Catholic Charities of Tennessee in 1962, the year of our establishment, was very different from the agency of today, regardless of whether you are talking about budget size, clients served, or types of needs addressed.

In the first person, problems are always hard to deal with. On reflection, though, it seems that the issues our clients are dealing with today are extremely complex, a great deal more so than in the early 1960s. And, they seem to be multifaceted, too.

We find, on an ever-recurring basis, that an individual or family coming to us for assistance with one problem often is dealing with a host of others. It is never simple.

As a result, although it appears that we provide the community with such a broad array of services – which we do – the reality is that our services are built on a fairly simple foundation consisting of two key elements, excellent case management skills and excellent counseling skills.



We apply these skills in a host of ways.

One thing that has not changed since the beginning, though, is the realization that without you – our supporters who help us do what we do in so many special ways – we would not be here for those who need us most.

On behalf of our staff and volunteers, who I am honored to serve beside, thank you! Your support, in its many forms, is truly a blessing for all of us, especially those we serve.

“On behalf of our staff and volunteers, who I am honored to serve beside, thank you! Your support, in its many forms, is truly a blessing for all of us, especially those we serve.”

DWAYNE DILLARD PRESIDENT, BOARD OF TRUSTEES (FY16-17)

Whether you share your time, your money, your interest in a particular issue of concern, your household furniture, or your prayers, you are helping Catholic Charities.



Prior to joining the Board of Trustees of Catholic Charities of Tennessee in July 2012, I tended to think of the agency and its work in terms of **them**.

My wife and I would make occasional donations to **them** to support **their** efforts.

One or both of us might volunteer for one of their programs.

Through my service on the Board, which ended with the end of fiscal year 2016-2017, I came to understand that Catholic Charities and the work that its staff and volunteers do with people in need in our community is anything but **them**.

Very clearly, as the social service arm of the

Diocese of Nashville, when Catholic Charities serves, everyone associated with Middle Tennessee's Catholic community is reaching out to help our neighbors in need.

Yes, Catholic Charities of Tennessee is **us**!

Whether you share your time, your money, your interest in a particular issue of concern, your household furniture, or your prayers, you are helping Catholic Charities do what we are all called to do...take care of our neighbors. We are all in this together.

May God bless those who are served, and, of course, those who serve, as well.

“Yes, Catholic Charities of Tennessee IS us!”

Catholic Charities of Tennessee Board of Trustees FY2016-2017

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Catholic Charities of Tennessee Executive Management FY16-17

- Pamela Russo** Executive Director
- Richard Neal** Chief Financial Officer
- Mark Barry** Director, Mission Advancement
- Kellye Branson** Director, Refugee & Immigration Services
- Holly Johnson** Director, Tennessee Office for Refugees
- Shirley Lopehandia** Operations Manager
- Collen Mayer** Director, Social Services
- Scott Gubala** Executive Assistant



Financial Highlights

July 2016 - June 2017
Catholic Charities of Tennessee, Inc.



Income by Sources and Expenses by Use for FY 2016-2017

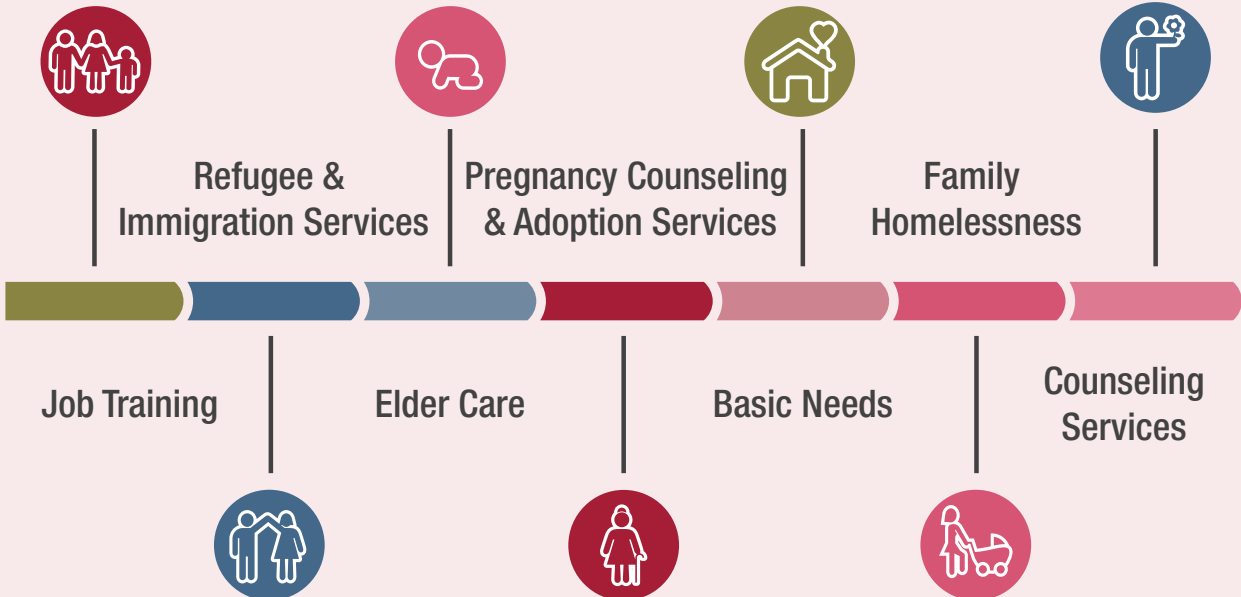
Source		
State of Tennessee grants	\$730,906	3.7%
Service fees	\$1,753,837	8.9%
Bishop's Annual Appeal & other Diocesan grants	\$560,924	2.8%
United States Conference of Catholic Bishops grants.....	\$2,012,475	10.2%
Miscellaneous Program grants	\$608,128	3.1%
Office of Refugee Resettlement grants	\$11,082,778	56.2%
Metropolitan Government of Nashville grants	\$474,847	2.4%
Reimbursement of occupancy expenses.....	\$211,089	1.1%
Contributions and bequests	\$795,139	4.0%
United Way allocations and designations	\$658,244	3.3%
Other	\$40,481	0.2%
In-Kind Donations.....	\$790,292	4.0%
TOTAL.....	\$19,719,140	100.00%

Expenses		
Administrative Services.....	\$32,744	0.2%
Auxiliary Services.....	\$426,007	2.1%
Fundraising	\$265,740	1.3%
Refugee & Immigration Services	\$4,108,546	20.7%
Pregnancy Counseling and Adoptions	\$1,677,681	8.4%
Basic Needs/Counseling/Job Training/Elder Care	\$3,363,107	16.9%
Tennessee Office for Refugees	\$10,009,546	50.3%
TOTAL.....	\$19,883,546	100.00%

Total Income **\$19,719,140**

Total Expenses **(\$19,883,371)**

Planned Use of Reserves **(\$164,231)**



ANNUAL REPORT

FOUNDATIONS, CORPORATIONS, ORGANIZATIONS & GRANTS

JULY 1, 2016 - JUNE 30, 2017

2010 Burdine Community Property Trust
African American Cultural Alliance
Allan Jones Foundation
Allstate Foundation
Allstate Giving Campaign
Amazon Smile Foundation
American Online Giving Fund
Anonymous
Arthur J. Gallagher Foundation
Ascension Health Ministry
AT&T Employee Community Campaign
Athens Distributing Company
Avondale Partners
Bank of America Charitable Foundation
Bank of America Employee Giving Campaign
Bass Berry & Sims
Benevity Community Impact Fund
Blue Cross Blue Shield of Tennessee Health Foundation
Boulevard Bolt, Inc.
Bradley Arant Boulton Cummings
Cathedral of the Incarnation Catholic Church
Catholic Campaign for Human Development (USCCB)
Catholic Charities USA
Catholic Community Foundation of Middle Tennessee (CCFMT)
Center for Student Missions
Charitable Adult Rides and Services (CARS)
Christ the King Church Women's Guild



Churchill Mortgage
Cole Family Foundation
Community Foundation of Middle Tennessee (CFMT)
Community Foundation of Middle Tennessee/Big Payback
Connell Memorial United Methodist Church
Crosslin, PLLC
Crowe Horwath LLP
DeFrance Family Donor Advised Fund (CFMT)
Deloitte Touche Tohmatsu Ltd. Employee Community Campaign
Diocese of Nashville
Diocese of Nashville, Bishop's Annual Appeal
Doll & Martin Hunt Family Foundation
Dollar General Literacy Foundation
The Dorothy Cate & Thomas F. Frist Foundation
Emergency Food & Shelter National Board Program
Father Ryan High School

Fidelity Charitable Gift Fund (FCGF)
Fifty Forward
FM Global Foundation
The Frist Foundation
Gap, Inc. Employee Community Campaign
Genesco, Inc.
Greater St. John Missionary Baptist Church Youth Ministry
Harmony Adoptions of Tennessee
HCA Foundation
The Healing Trust
Hillwood Country Club
Hillwood Playcare
HMS Capital Management
Holy Family Catholic Church (Brentwood)
Holy Family Church Men's Club
Holy Rosary Catholic Church
Holy Rosary Church Ladies Guild
Holy Trinity Greek Orthodox Church
Hunt Family Foundation of Nashville, TN
Illinois Tool Works Foundation
Immaculate Conception Catholic Church
India Association of Nashville
Indiana, Kentucky & Southwestern Ohio Combined Federal Campaign
J P Morgan Chase & Co.
J&J Printers
James Madison University, Office of Fraternity & Sorority Life
JPD Investments



Kazimi Family Advised Fund (CFMT)
Keely Dinger Family Fund (FCGF)
Kelly-Miller Group of Raymond James
Knights of Columbus, Alphonse J. Smith Council #3763
KPMG Employee Community Campaign
Kroger Community Rewards
Kruger Family Fund (SCF)
LMG Show Technology
Lombard Trust
Lucas Family Fund (CFMT)
Marilyn F. Craig Estate
Marina Manor Apartments
The Mary Alice Fortin Foundation
The Memorial Foundation
Metropolitan Development and Housing Agency
Metropolitan Government of Nashville/Davidson County
Metropolitan Nashville Arts Commission
Metropolitan Nashville Public Schools
Moms Club of East Nashville



Montgomery Bell Academy
Music City Center
Network for Good
NovaCopy
OsteoStrong
Our Lady of Guadalupe Catholic Church
Pinnacle Financial Partners
Pope John Paul II High School
Powell Creative
Rechter Family Fund (CFMT)
Rev. Philip M. Breen Estate
Riley Warnock & Jacobson
Robert Hewitt Smith Memorial Fund (CCFMT)
Rockovich Living Trust
Schneider Electric North America Foundation
Schwab Charitable Fund (SCF)
Second Harvest Food Bank of Middle Tennessee
Shepherd Family Charitable Fund (VCEF)
St. Ann's Episcopal Church
St. Bernard Academy
St. Cecilia Academy
St. Gregory Catholic Church
St. Henry Catholic Church
St. Henry School Home & School Association
St. John Vianney School
St. Joseph Catholic Church
St. Mark Catholic Church
St. Mary of Bethany (Anglican) Parish
St. Matthew Catholic Church
St. Patrick Catholic Church (Nashville)
St. Paul the Apostle Catholic Church
St. Stephen Catholic Community
St. Thomas Health Services
Stack Family Advised Fund (CFMT)
Stan & Suzanne St. Pierre Foundation
Suffer Little Children
SunTrust Foundation
SunTrust United Way Campaign
Taylor, Pigue, Marchetti & Blair
Tennessee Performing Arts Center
Teter Family Giving Foundation (CCFMT)
The Bakery Cos.
The Burgundy Group
TN Dept. of Children's Services
TN Dept. of Education
TN Dept. of Health
TN Dept. of Finance/Administration
Tonnies Family Charitable Fund (VCEF)

TriStar Health
TRUiST
Tuerff Family Fund (CCFMT)
Turner (Universal) Construction
United States Conference of Catholic Bishops (USCCB)
United Way of Central Indiana
United Way of Delaware
United Way of Greater Atlanta
United Way of Metropolitan Nashville
United Way of Metropolitan Nashville/Tocqueville Society
United Way of the Greater Clarksville Region
United Way of Williamson County
United Way Suncoast
UnitedHealth Group Employees Community Campaign
US Dept. of Education
US Dept. of Health & Human Services
US Dept. of Homeland Security
US Dept. of Housing & Urban Development
US Dept. of Justice
Vanguard Charitable Endowment Program (VCEP)
West End Synagogue
Wirtgen America
Wood Personnel Services
WTC Foundation
YourCause

Please accept our sincere apology for any oversights.

**"I can do things
you cannot,
you can do things
I cannot;
together
we can do
great things."**

— SAINT TERESA OF CALCUTTA

ANNUAL REPORT



400 Refugee Services
clients filled positions with **125+** different area employers
77% of the positions offered benefits



414 refugees from
15 countries were welcomed
last year by our Refugee Services staff.

DONATIONS MADE TO REMEMBER AND HONOR LOVED ONES

IN MEMORY OF

Gifts to Catholic Charities of Tennessee in memory of the following were received between November 1, 2016 and October 31, 2017.

Lives lost to abortion	Dot & Oscar Mason
William W. Baird, Jr	Deceased members of the McFarland families
Moses Baldree	Winifred & Ambrose McHugh
Parents of Gita Banerjee	Otis McKeehen
Bonnie Barnes	Dori Mikus
Mildred & Philip Barry	Yvonne Mitchell
Roberta Beneke Blankenship	Peggie Moore
James Bolcar	Grace Morales
Jason W. Bracy	Deceased members of the Myers family
Kerry Bradley	Deceased members of the Niedergeses families
Rev. Philip Breen	John Niedergeses family
Frank Burger	Julia & Albert Pasquinelli
Teri Burke	Winifred & Joseph L. Piot
Deacon John Carroll	Robbie Pouliot
Deceased members of the Cassra family	Biagio Francis Raymond
Joseph A. Coode	JoJo Rich
Jean & Joseph Costello	Julie & Robert Robinson
Mary Craven	Nora Rohling
Patricia Curley	Walter Rybak
Jennie & Guido DeGasperis	Ruth & Lou Santerre
Departed souls	Michelle Savko
Evelyn & Harry Derrico	Rosie & Bud Schell
Thelma & R. L. Dowdy	Lillian J. Schneider
Robert Easton	John L. Seigenthaler
Anna & Leo Egler	Margaret Sims
Deceased members of the Eliss family	Henry R. Smith, Jr
Patricia Fredericksen	Robert Hewitt Smith
Brad Fulcher	Arnold Souza
Edward J. Fulton	George & Al Starc
Deceased members of the Ben Gieske family	Kenneth W. Steinbrecher
Paul Wayne Gourley	Ann Stocker
Carolyn & Donald Guyton	Mary Ellen Stolz
The wife & baby girl of Mr. Harbinson	Margaret & Howard Stone
William J. Heaney III	Shirley Symonds
James, Jane, & Jimmy Herring	Jesse Tarleton
Ruth B. Hoersting	Frank Thigpen
Hedy Jablonski	Vickie Thompson
Edward J. Jenkins	Annette Tidman
Gerald "Jerry" Krogman	Doris Lluch Velez
Deceased members of the Lafond family	Faustin Neff Weber II
David L. Lassiter	Rita White
Thomas Lawrence	Robert O. Young
Rudolph J. Ludvik	
David Manning	



IN HONOR OF

Gifts to Catholic Charities of Tennessee in honor of the following were received between November 1, 2016 and October 31, 2017.

Eddie Adelman	In honor of humanity
Dorothy Freeking Altman	Mrs. C.M. Hunt, Jr.
Marijo Archie	Rev. Mark Hunt
Dr. Jeannie Beauchamp	Rev. Patrick Kibby
Beth	Eric Lawson
Kellye Branson	Katherine LeCroy
Rev. Joseph Patrick Breen	Bishop Byron Lee
Joe Campbell	Hallie Leegan
Ruth Campbell	Loaves and Fishes Staff
Rev. Davis Chackaleckel, MSFS	Mr. & Mrs. George McGugin
Farah Chen	John Neuhooff III
Bishop David Choby	Cheryl Norris
Sec. Hillary Clinton	Wendy Overlock
Rose Coker	Andrea Prince
Barb & Tom Collins	Mr. & Mrs. Joseph Puchalski
Jim Coode	Refugee Artists
Dr. Tracey Doering	Nicholas E. Roerig
The Dougherty Family	Madelyn Rogers
Paula Doyle	Connie Schroeck
Harry Geller	Wayne Seger
Joseph Geller	Margaret Simpson
David Glascoe	Bill Sinclair
John Glover	The Feast of St. Joseph
Renee Gordon	Charles Strobel
Pat Green	Donna Thomas
Hannah Griffith	Pappammal Thomas
Barbara Hannah	JoAnn Waikel
Mr. & Mrs. David Hatcher	Otto Werrbach
Mary Hench	Deasree Williams
Mary & Howard Hoffman	Phil Williams
Rev. Robert J. Hofstetter	Rosa Zikovich
Holy Souls in Purgatory	

MIHOW Program Cited for Excellence

Catholic Charities of Tennessee's Maternal Infant Health Outreach Worker (MIHOW) program was recently welcomed into the Stephanie A. Zembar MIHOW Circle of Excellence.

"Each year, a MIHOW program, such as MIHOW Henderson Settlement (Frakes, KY), or community partner, such as Catholic Charities, is selected to join the Circle of Excellence," explained Anais Riggs, South Nashville Family Resource Center director.

"The award is based on achieving or advancing

excellence in the Four Tenets of Stephanie A. Zembar, for whom the award was named."

The tenets, according to Riggs, are: Encouraging education, Promotion of a healthy lifestyle, Mentoring others, and Improving personally and professionally.

"This award says so much about the quality of the services we provide to our MIHOW clients, mothers and children alike, day in and day out," said Pamela Russo, agency executive director.

"We are honored to be a part of Vanderbilt's program. Being inducted to the Circle of Excellence just confirms what we have known for quite some time...Anais and her MIHOW team are the best!"

Catholic Charities' operates its program through a grant from Vanderbilt's School of Nursing.

MIHOW is a parent-to-parent intervention that targets economically disadvantaged and geographically and/or socially isolated families providing services from pregnancy to age 3.

The program is designed to improve health and child development among these families, while promoting self-sufficiency. MIHOW employs parents from the local community as outreach workers and role models. They educate families about nutrition, child health, and development and positive parenting practices.

The outreach workers also provide links to medical and social services, as appropriate.

Family Empowerment: Providing Shelter, Encouraging Stability



“They actually come to us with a lot of strength and resources, mostly through experience and inner motivation, which allow for a better functioning relationship between the client family and the case manager.”

For Catholic Charities Family Empowerment case managers working with families either experiencing homelessness or on the brink of doing so, there is no “typical” client.

“We see a lot of folks who have had one big event that causes them to be in a constant state of survival,” explained Kim Demetrio, Housing Services supervisor.

“It is that one event that prevents the client and his or her family from getting back to stability.”

Loss of job, serious illness, loss of a family member or other loved one, and leaving an unhealthy relationship are a few of the many possible causes that can result in a person or household experiencing homelessness.

More than 120 families experiencing homelessness have been housed since the program’s inception three years ago. An additional 35 have had the prospect of homelessness through eviction removed.

Hitting rock bottom is not a requirement for case manager assistance.

“They actually come to us with a lot of strength and resources, mostly through experience and inner motivation, which allow for a better functioning relationship between the client family and the case manager,” she said. “They just need a different support system, which we can usually provide.”

Case managers don’t follow a strict definition of

homelessness — which would mean that the client and his/her family are living on the streets — in determining if a client family can be served.

As a result, their caseload includes a good number of “doubled up” families, households sharing housing – typically an apartment or a small house – and having more people sleeping overnight than originally, or even perhaps legally, intended.

Although each case is different, the early process is fairly constant. It has three steps.

- In conversation between the client and the case manager, identify areas of need.
- Develop a plan to meet the needs.
- As appropriate, provide resource referrals, some within Catholic Charities and some with other local community partners (such as Safe Haven Family Shelter, Nashville Financial Empowerment Center, NeedLink Nashville, or 211 Tennessee, for example).

The goal is to get the household back on track starting with safe, stable, and affordable housing, accompanied by a good, executable financial plan which enhances the chance of household stability.



Thank You

to our sponsors & guests!

PRESENTING SPONSOR

Saint Thomas Health

PATRON SAINT OF THE HUNGRY

Fr. Michael Johnston and
the Diocese of Nashville

PATRON SAINTS OF CHILDREN

Ellen & Patrick Donlon

Chris & Bubba Donnelly

William Sinclair & Eileen Beehan

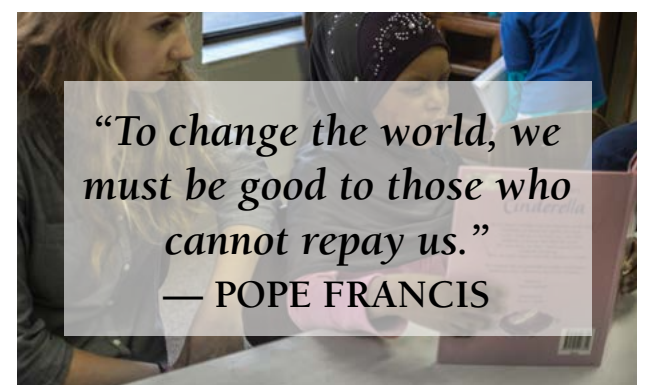
Dorothy Cate & Thomas F. Frist Fdtn

The Rechter Family Fund of the Community
Fdtn of Middle TN

Congratulations to

2017 Sister Andrea Vaughan, D.C.
Spirit of Service Award Honoree

William P. Sinclair



**“To change the world, we must be good to those who cannot repay us.”
— POPE FRANCIS**

**ANGEL
SOCIETY:
PROVIDING
HOPE**



In the math world, it’s called the transitive property: if $A = B$ and $B = C$, then $A = C$.

In our world, we have our own transitive set. Our clients are served because we exist. We exist because of your generosity! So, our clients are served because of you and your generosity!

Put another way...If we did not exist, where would those who come to us go? Likewise, if you were not here, how could we do it?

The Angel Society was inaugurated this year to address those two questions while creating a source

of unrestricted funding for Catholic Charities of Tennessee to serve those who come to us with the greatest of needs, especially those which may not have formal funding.

Your generous support of **The Angel Society** is vitally important as we continue to provide services

that can best meet the hardships, however defined, of our neighbors most in need.

As an angel, you provide hope to all involved...our clients and their loved ones, our staff, and our volunteers. Won’t you be an angel?

To make a secure on-line contribution to The Angel Society, go to:

<http://bit.ly/AngelSocietyCCTenn>. Prefer to mail your donation?

**Send it to: The Angel Society, Catholic Charities of Tennessee,
2806 McGavock Pike, Nashville, TN 37214.**

Angels provide hope.



Our region still has homelessness, especially family homelessness, lack of transportation, and affordable housing as issues to address. Our region still has hunger and lack of basic reading, writing, and financial literacy skills as issues to address. And, let's not forget joblessness.



Stressful, Scary, Eye-opening

Terms used by locally-based employees of consumer products giant Procter & Gamble after participating in a poverty simulation produced by Catholic Charities of Tennessee this fall.

Senior Counseling Partnership

Catholic Charities and two diocesan-affiliated senior housing programs – Mary, Queen of Angels and Villa Maria Manor – have recently initiated a test program offering Counseling services to residents of both sites two days per week.

Seeking Forever Homes

Catholic Charities' Foster-to-Adopt program works with approximately 100 families per year in its effort to find forever homes for children in the state's foster care program. The children hoping for placement are age 8 to one day shy of 18.

400+ Home Studies Completed

Our Adoption Services team assisted the Tennessee Department of Children's Services efforts to place foster children in permanent family situations through the completion of more than 400 home studies last year.

“To live charitably means not looking out for our own interests, but carrying the burdens of the weakest and poorest among us.”

— POPE FRANCIS

01

995 clients from **66** countries were served by our Immigration Services team last year



02

6 + 11

In addition to our six service locations, Catholic Charities Counselors provide services on-site at eleven parishes/parish schools across the region.



03

Our Values

Service to the poor.
Respect.
Integrity.
Compassion.
Diversity.



04

\$77 - \$88

The average difference between Individual and Family Counseling session costs and the sliding scale fees received. We underwrite this vital service through unrestricted dollars.

